**JENNIFER R. PRESCOTT**

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 **(603) 340-2017**

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**PROFESSIONAL EXPERIENCE**

**2005-03/19 Life Coping, Inc.**

**Nashua, NH**

**Case Manager** – Community liaison for the home and Community-Based care for adults, elderly and chronically ill program (NH Medicaid Choices for Independence program, CFI).

* Serve as advocate for eligible individuals to remain safely in their homes and residential care settings for a 50 person case load.
* Supervise the progress of each individual receiving the CFI services to ensure that the support plan outlined is met.
* Coordinate and set up in-home medical care, support services, medical equipment, as well as modifications to client’s home for accessibility and safety.
* Complete financial reviews and assist clients with Medicare and Medicaid coverage questions.
* Conduct education on advocacy to clients and family.
* Collaborate with transitions to residential care and nursing facilities based on medical needs.
* Provide contracted private case management services for the MS Society.

**2002-2005 HEALTHSOUTH Hospital**

 **Concord, NH**

**Case Manager**

* Supervised and managed the coordination and building of relationships among patients, hospital, insurers and external case managers to ensure appropriate access to treatment for optimal care.
* Conducted interdisciplinary team, as well as patient/family meetings to achieve these goals.
* Collaborated patient advocacy by providing access to internal and external medical care, as well as ongoing care through discharge planning.
* Completed internal patient utilization review and management.

**2000-2002 Community Bridges**

 **Bow, NH**

**Case Manager**

* Executed an active consumer role in planning services within the community and monitoring the quality of supports for people with developmental disabilities.
* Implemented residential, social/leisure, mental health, medical and vocational services for developmentally disabled and brain injured consumers.
* Created Individual Service Plans, completed progress notes, and created goals and objectives for quarterly service review summaries.
* Coordinated team meetings as liaison with area agencies to plan services with consumers and their advocates.

**1994-2000 Genesis Eldercare-Pleasant View Center**

 **Concord, NH**

**Social Worker**

* Delivered advocacy, counseling and psychological/behavioral support for 140 long term care nursing home residents.
* Provided in-services to employees on resident rights, and implemented social service policy and program development.
* Coordinated interdisciplinary care plan meetings; admission/discharge planning; monthly family support/education meetings.
* Managed the admission and program planning for a 20-bed Alzheimer unit.

**EDUCATION**: B.A. Psychology, University of New Hampshire 1993

 Certified Care Manager, CCM

**SKILLS:**  MS Word, MS Excel, Outlook, Electronic medical charting