

## NACCM Sample Care Manager Certification Examination Questions

1. Which of the following activities represent ADLs?
  - a. dusting, vacuuming, mowing the lawn.
  - b. walking up porch steps, operating a motorized wheelchair, washing hair, tying shoes.
  - c. folding laundry, preparing sandwiches, removing clothing from the washing machine.
  - d. paying the rent, answering the phone, reading the newspaper.
  
2. Under what conditions may a care manager violate the confidentiality of a consumer?
  - a. to improve relationships between family members.
  - b. when the consumer is terminally ill.
  - c. when the consumer is judged to be a danger to him/her self or others.
  - d. never.
  
3. The most common configuration used in a team approach to assessment is:
  - a. a registered nurse and an occupational therapist.
  - b. an occupational therapist and a physical therapist.
  - c. a registered nurse and a social worker.
  - d. an intake worker and a social worker.
  
4. The stages of the normal grieving process include denial and anger followed by:
  - a. melancholy, acceptance, and reintegration.
  - b. bargaining, realization of loss, acceptance, and reintegration.
  - c. exhaustion and coping.
  - d. depression and resignation to loss.